



SAGE PFW

STARSHIP

■ **STREAMLINED INTEGRATION**

Seamless integration eliminates redundant data entry and automates your workflow, creating a fully integrated shipping solution.

■ **MINIMIZE COST**

Quickly and easily locate the best carrier rate and minimize your shipping costs. Take advantage of third-party parcel insurance to further cut costs.

■ **IMPROVED CUSTOMER SERVICE**

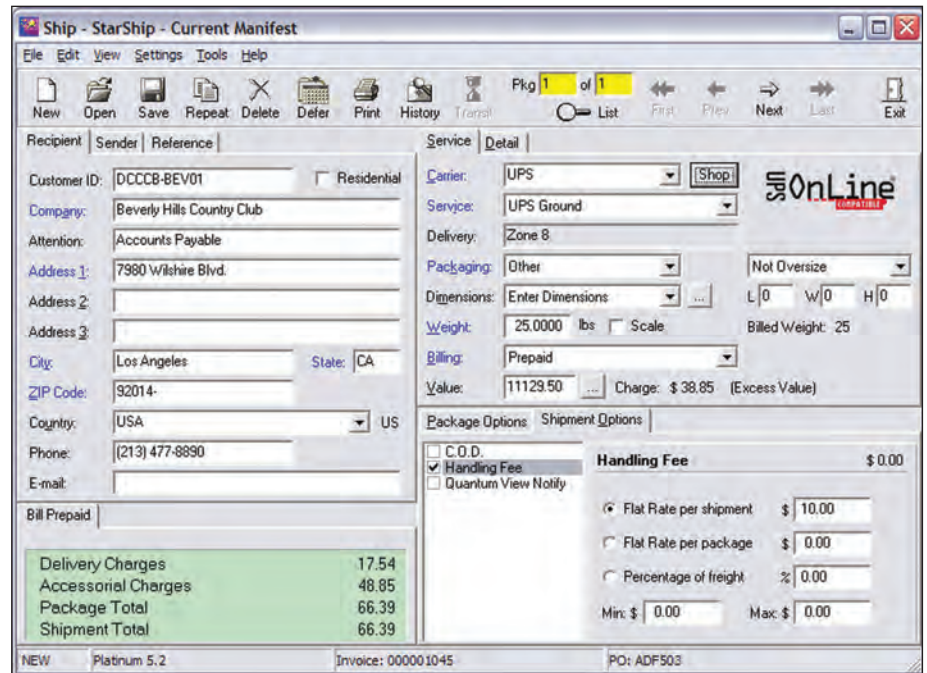
Carrier-specific shipping notifications and delivery confirmations keep your customers informed—improving customer satisfaction.

■ **FLEXIBLE PRINTING CAPABILITY**

Transform your data to gain the insight you need to more effectively manage your business with flexible, customizable reporting. Carrier-specific shipping labels, tags, and reports can be easily generated in various formats, including high-quality thermal labels.

■ **AUTOMATED EFFICIENCY**

Improve efficiency and eliminate costly mistakes with integrated scales that automatically calculate freight charges.



To achieve and maintain strong customer loyalty, it's essential to get your inventory in the hands of your paying customers as quickly and economically as possible. Sage PFW ERP allows you to do just that with StarShip, an innovative add-on module.

StarShip, built by V-Technologies, integrates tightly with Sage PFW and makes the entire shipping process more fluid. StarShip helps your company become a more competitive distributor and even has the potential to reduce shipping and shipping related expenses.

StarShip automates the shipping process and improves efficiency by calculating freight charges through the use of an optional integrated scale, rate shopping between carriers to find cost-reduction opportunities, providing support for third-party parcel insurance to cut parcel insurance costs, and printing carrier-approved, bar coded shipping labels and COD tags at the warehouse workstation for convenience and speedy processing. The unique bi-directional Sage PFW StarShip Link is easy to use and will maximize productivity in your busy warehouse.

For more information about StarShip and realizing a higher level of performance and profitability, please contact your local business partners, or call us directly toll free at 888-473-5135 or contact us via e-mail at sagepfwinfo@sage.com. You may also visit our Web site at: www.sagesoftware.com



Sage PFW

StarShip

"Before we had to key in information to a stand-alone UPS system... Not only have we cut three-fourths of the time required for processing a label, but we've also dramatically improved accuracy. It would be very difficult for us to support our current volume of business without StarShip."

Steven Ho, IT Director
Veo

FEATURES

Streamlined Integration

Orders completed in Sage PFW are immediately available for shipment processing in the warehouse. The StarShip ship screen is automatically populated with all the necessary customer and shipment information by simply scanning, browsing, or keying in the order number. If a scale is integrated, the worker places the package on the scale and freight charges are automatically calculated based on the shipping method. Optionally, the warehouse worker can select different carriers or shop for the best rate. Once the shipment is saved, the shipping label prints from StarShip, you affix it to the package, and your shipment is on its way. StarShip also writes back shipment cost and tracking information for rapid response to customer inquiries. Pressing the Save button triggers StarShip to write all the appropriate customer, shipping and pricing information back into Sage PFW for follow up and rapid response to customer inquiries.

Minimize Cost

With the flexibility of multiple carriers, you can take advantage of the lowest costs. The standard StarShip module processes shipments using UPS and FedEx. Additionally, you can purchase functionality for processing shipments for the U.S. Postal Service, Airborne Express, Spee-Dee Delivery Service and a user-definable carrier. You choose the carrier that is right for you!

Improved Customer Service

To offer your customers the best service possible, you can take advantage of carrier-specific functionality such as package tracking, automated shipping, delivery notifications and more.

Standard Carriers Include:

UPS

- StarShip is UPS OnLine certified, so you can rest assured the software is fit to electronically upload shipment files and reference data to the UPS Data Center. This allows your customers to track their packages without calling your busy customer service staff.
- Easily prints UPS Maxicode labels and COD tags on thermal label printers for high-quality, scannable labels.

FedEx Basic

- Ships and tracks your domestic Express, Ground, and Home Delivery packages in real time using the Internet.
- Provides billing flexibility by using calculated freight charges that are based on published or custom rates.
- Prints bar coded shipping labels on thermal or laser printers.
- StarShip is a certified FedEx API solution.

FedEx High Volume

- Allows for faster processing time by sending shipment transactions through the FedEx Ship Manager Server.
- Supports domestic and International Express, Ground and Home Delivery.
- Additional requirements can be found on the Web site.

USPS

- Tracks your mail by printing permit labels, manifest reports and postage statements.
- Optional Delivery Confirmation module prints bar coded shipping labels for confirmation of Priority and Parcel Post shipments.

Airborne Express

- Supports Airborne Express Linkage, giving you the flexibility of using your custom rates, printing bar coded shipping labels, and uploading through the Internet at the end of the day.

Spee-Dee Delivery Service

- Calculates zone and freight charges and prints shipping labels, COD tags and manifests.
- Supports, Shipment Weight and Metro service.

User-Defined Carriers

- This module defines up to 10 parcel carriers or tracks shipments going out through your internal fleet.
- Supports one service (Ground) with up to 100 zones and rates for 1 to 200 lbs. per zone.
- Prints shipping labels, COD tags, and manifests.

Keeping your customers informed will help achieve a higher level of service, resulting in increased customer loyalty.

Flexible Printing

Simplified processing and properly formatted labels are a sure thing with StarShip. You can quickly and easily print daily shipment reports, shipment history reports, COD remittance, labels and more. With label formats provided by the carrier, you can be confident that your labels are properly formatted, saving time and ensuring accurate tracking.

Automated Efficiency

You can control the level of automation in your warehouse by taking advantage of integrated scales and scanners to save the warehouse time as well as reduce errors. And with StarShip's powerful bi-directional integration, shipping information is automatically updated in the Sales Order and Order Entry Pro modules. These time-saving tools are sure to improve accuracy and efficiency in your warehouse and impact your bottom line.